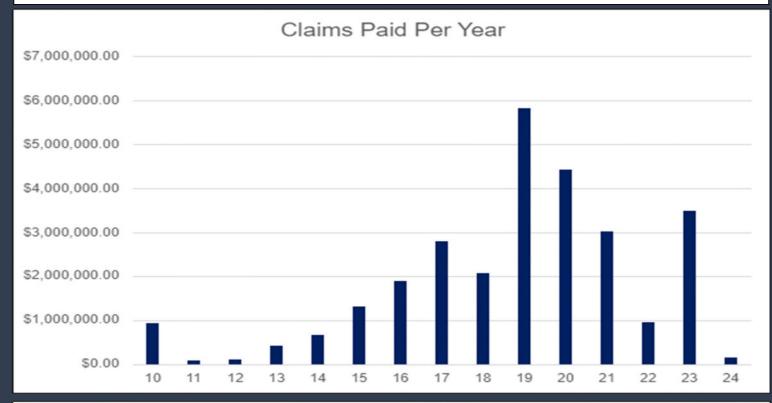


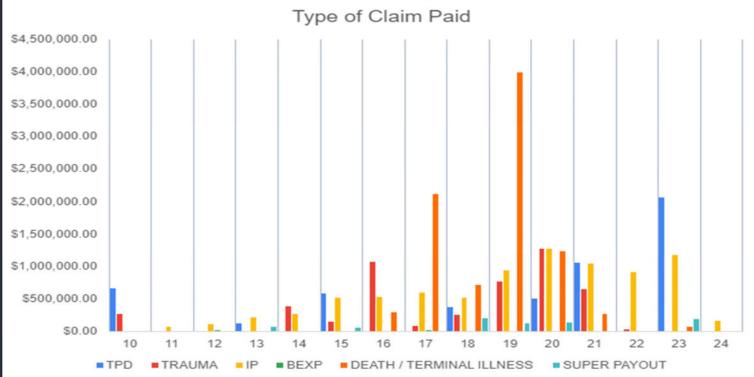


PERSONAL INSURANCE CLAIMS

2010 - CURRENT

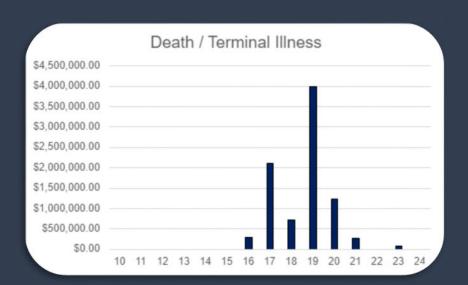
Below is a summary of claims we have provided to clients since 2010. Importantly, the majority of these claims would not have been paid if it wasn't for our specialty Claims Management System (CMS), understanding of specific product definition/features, providing the correct initial tailored advice and providing an ongoing review service.





LIFE INSURANCE





TOTAL & PERMANENT DISABLEMENT (TPD)





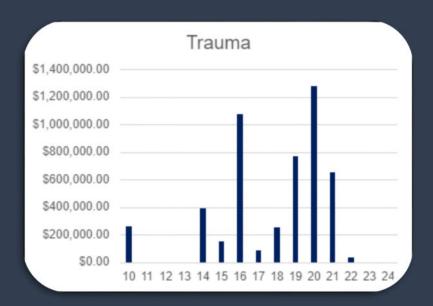
INCOME PROTECTION





TRAUMA / CRITICAL ILLNESS





BUSINESS EXPENSE





SUPERANNUATION





TOTAL INDIVIDUAL CLAIMS PROCESSED BY OUR TEAM SINCE 2010

